



**Special Events
School Charter
Airport Transfers
Corporate Transfers
Blue Mountains Tours**

GOOD AZ GOLD TOURS – CHARTER TERMS & CONDITIONS

General Charter

Please ensure that the times on your quotation/confirmation are the times at which your bus is to pick up and depart. It is imperative that these times are correct, late boarding may incur an additional charge (Overtime is charged after 15 minutes wait time at an hourly rate or part thereof applicable to the vehicle type).

Any minor changes to your booking details will try to be met where possible and may be made up to 2 working days prior to the transfer date. Changes specific to vehicle size and times, we will endeavour to do all we can to try to accommodate these, however due to vehicle scheduling this may not always be possible. We recommend that as soon as you are aware of any changes that may affect your booking that you please advise our office as soon as possible to avoid possible disappointment.

Cancellations: 50% of the Charter cost will be charged if the job is cancelled within 72 hours of the transfer. 100% of the Charter cost will be charged if the job is cancelled within 24 hours. If the job is cancelled after the job has been confirmed a \$100 administration fee will apply.

Quotations are valid for 14 days from date of issue. After this time a new quotation will need to be issued.

Please Note: For all overnight transfers and tours there is a maximum luggage capacity of 15kg per person, equivalent to a small suit case and one small carry on item. If you are aware that there may be excess baggage or oversized / odd shaped luggage you must advise us at the time of booking so an appropriate vehicle or trailer may be sent. Excess baggage may be left behind due to limited luggage space and transported at the hirer's own expense.

Upon acceptance of our quotation a \$200 deposit is required to secure your booking, either via Net Bank Transfer, Cash, Cheque or Credit Card. The Bond and full payment must be finalized at least 7 days prior to your booking. If Payment and any finalised details are not received in full by the due date (7 days prior to transfer), your booking and any monies paid may be forfeited. Please contact our office in the first instance if a problem arises.

Bonds: Please note that all general charters require a bond applicable to the type of vehicle chartered. The bond is to cover excess cleaning (vomit, mess, drinks etc) and any damage that may arise to the vehicle during the charter, whether caused by anyone travelling on the vehicle or associated persons known to anyone travelling on the vehicle. It is the hirer's responsibility on acceptance of the charter to ensure all passengers behave in an orderly and safe manner (also see Policies and Procedures, Hirer's Responsibilities Section).



GOOD AZ GOLD TOURS
Office: (02) 4573 6181
Fax: (02) 4573 6447

LUXURY COACH & BUS CHARTER FOR ANY OCCASSION

- 12-24 Seat Mini-Buses
 - 46-57 Seat Budget Buses
 - 61-70 High Capacity Buses
 - 50-68 Seatbelt Equipped Coaches
- Website: www.goodAZgoldtours.com.au
Email: info@goodAZgoldtours.com.au



SHIRE COACHES
Office: (02) 9548 2658
Fax: (02) 9520 7431